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| Use Case ID: | 20 |
| Use Case Name: | Request onsite Monqez |
| Brief Description: | Normal user requests helper on site. |
| Actors: | Normal user |
| Preconditions: | User is logged in. |
| Postconditions: | 1. The request is added to database 2. System notifies nearest 3 helpers. |
| Main Scenario: | 1. Normal user press on “Get Help” button 2. System shows “Add additional information” popup. 3. Normal user fills request additional information and press “submit” button. 4. System notifies nearest 3 helpers. |
| Alternative Scenario: | 1. Normal user press on “Get Help” button. 2. System finds that no available Monqez near to the normal user. 3. System displays to the normal user that no available Monqez. |
| Exception Flow: | 1. System displays an error message. |